

Design Thinking

Empathise

Ideate

Define

Prototype

Test

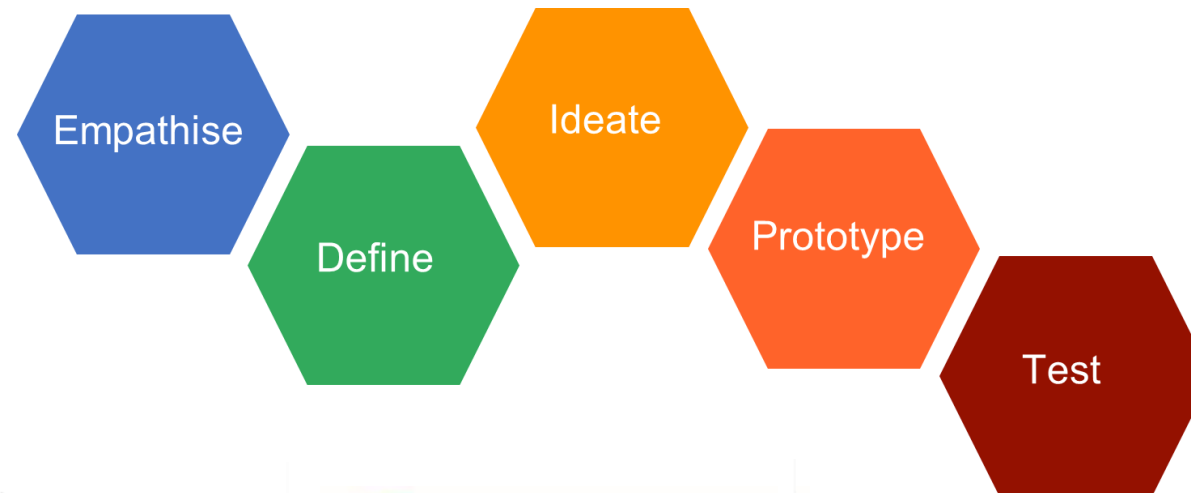
*Introduction
June/July,
2024*

*Jeroen de Vries
LE:NOTRE Institute*

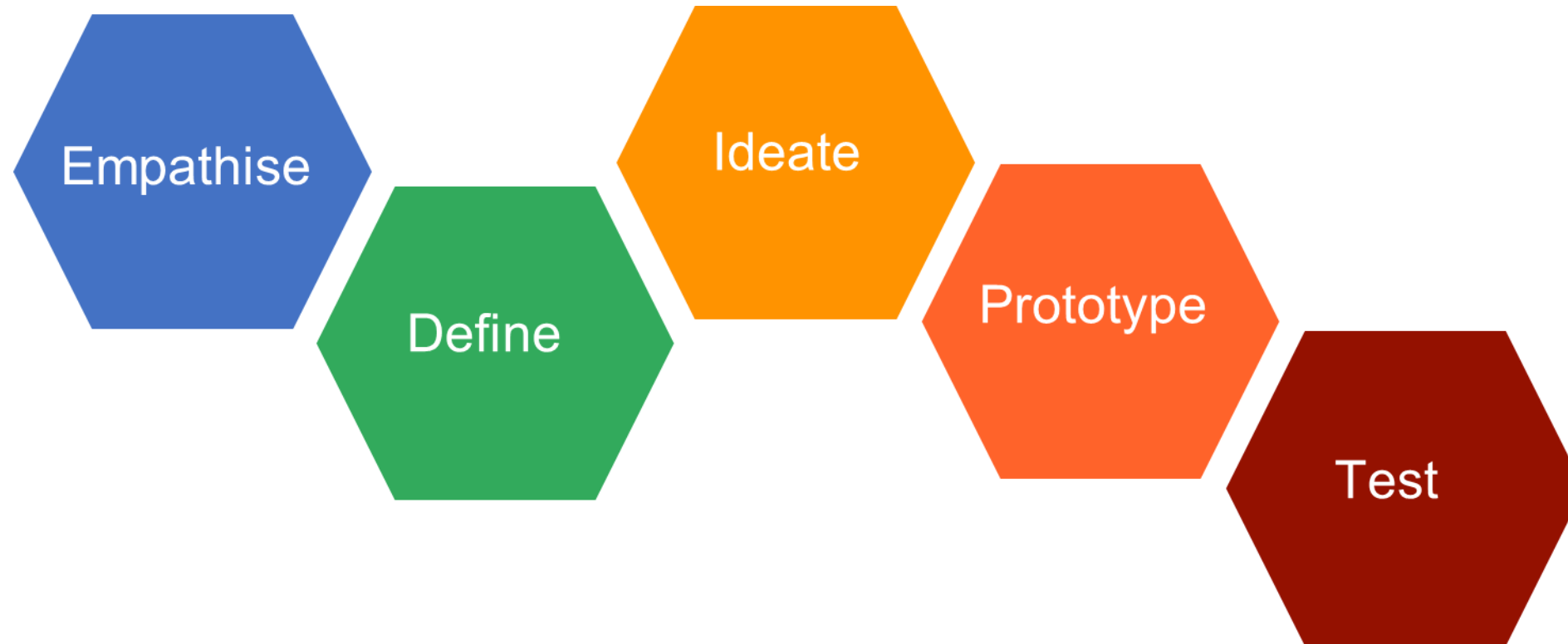
Design thinking

Design thinking is an iterative, non-linear process which focuses on a collaboration between designers and users. It brings innovative solutions to life based on how real users think, feel and behave.

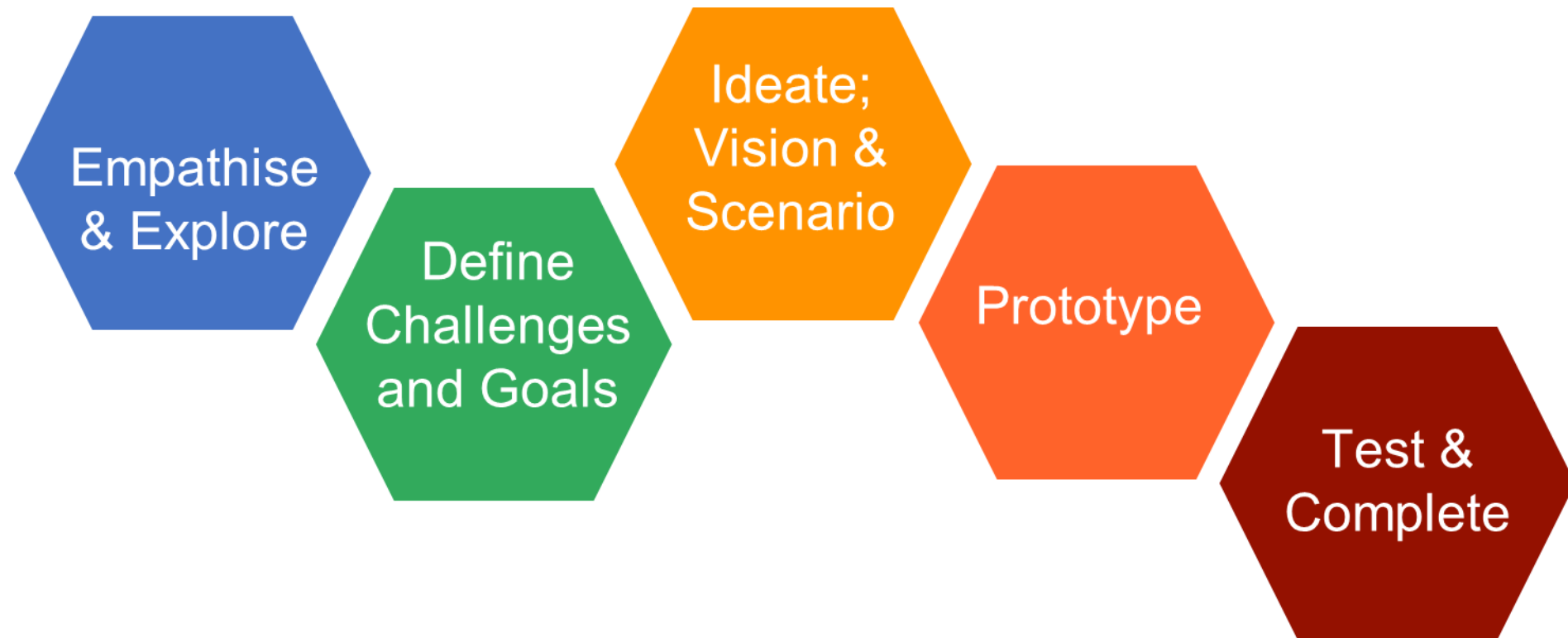
This human-centered design process consists of five core stages:



Steps in Design Thinking



Steps in Design Thinking: adapted for AESOP4Food



Empathise & Explore

Understanding the problems, needs and desires of actors, stakeholders, users to address best the challenges.

Understanding the qualities, challenges, opportunities of the local landscape to come up with good ideas.

Questions

- Who are the actors?
- What are their problems, needs and desires?
- What does the local landscape look like?
- What are the needs and opportunities of this landscape?

Empathise & Exploring methods

Understanding the problems, needs and desires of actors, stakeholders, users to address best the challenges.

Understanding the qualities, challenges, opportunities of the local landscape to come up with good ideas.

Methods

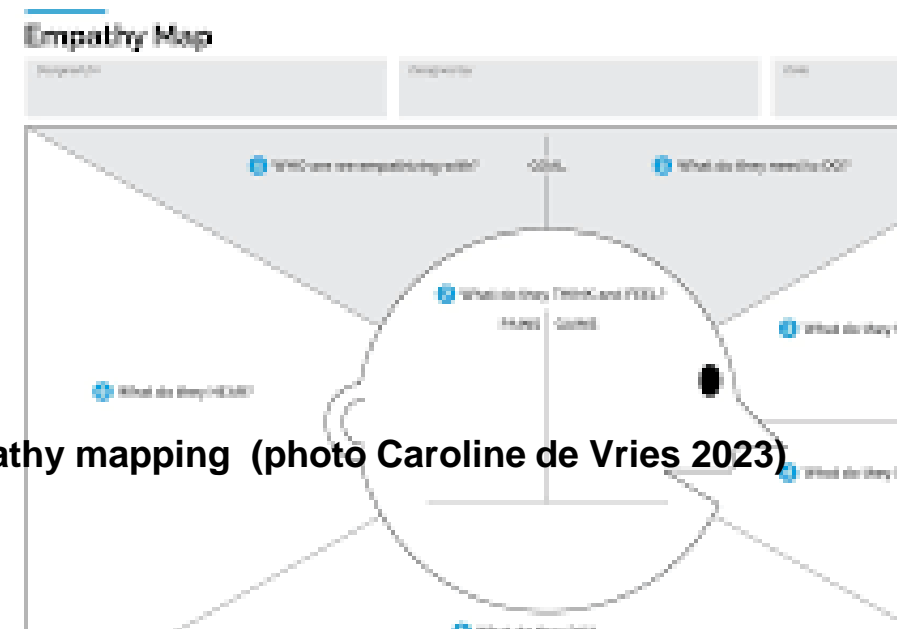
- a. Interviewing / photo voicing / tiny demonstration office
- b. Creating personas
- c. Landscape walks
- d. Transect method
- e. Landscape mapping with photos, sketches, notes

Examples of exploring wishes of actors



Playmobile interaction (photos Anna Szilgyi-Nagy / Jeroen de Vries, 2022/3)

Empathy mapping (photo Caroline de Vries 2023)



Define challenges and goals

Synthesis of the observations about actors, stakeholders and the landscape.

Collaborative defining the main challenges you need to address and the opportunities you can build on.

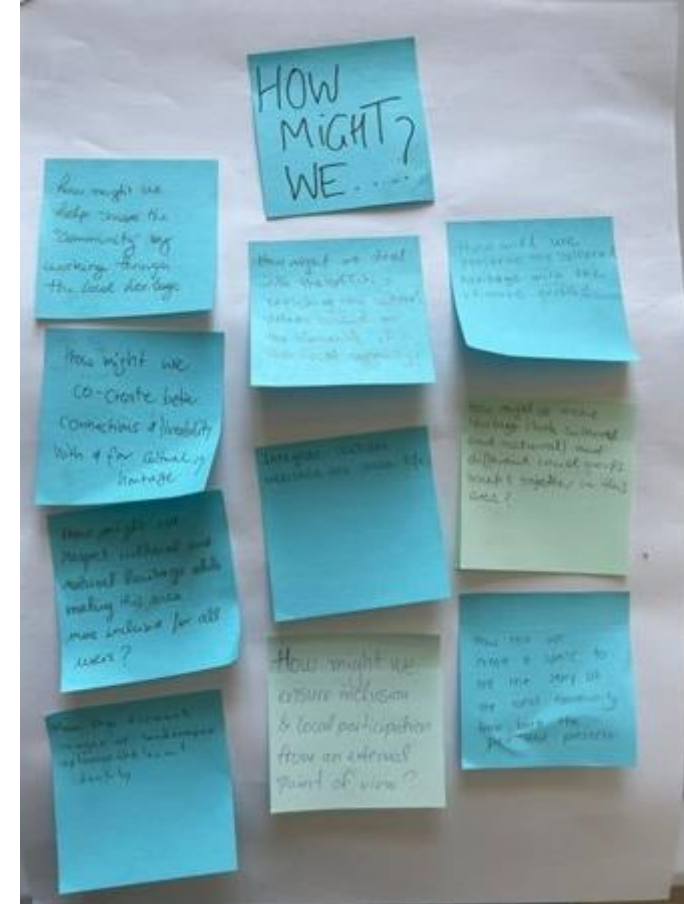
It can help to visualize these on a map of the area or in a scheme of the food system.

Define challenges and goals - methods

- Nominal Group Technique for collecting challenges
- Brainstorming for generating ideas
- Power mapping for your main idea / challenge
- Nominal Group technique for collecting goals and prioritising

You can use the 'how might we?' questions

- How might the agripark serve best the needs of those who are more vulnerable?
- How might farmers benefit from the park for a fair income?
- How might the agripark look like when agroecology is applied?



Ideation: vision and scenario

The vision builds upon the defined goals and selected scenario.

It describes the way the food system and the Agripark look like in 20xx.

It can be a written statement, where the main concepts are preferably illustrated with icons, images, sketches.

Scenarios can be explored using the quadrant method (lecture Michiel Dehaene: April 25 and May 16, 2024), see next slides.

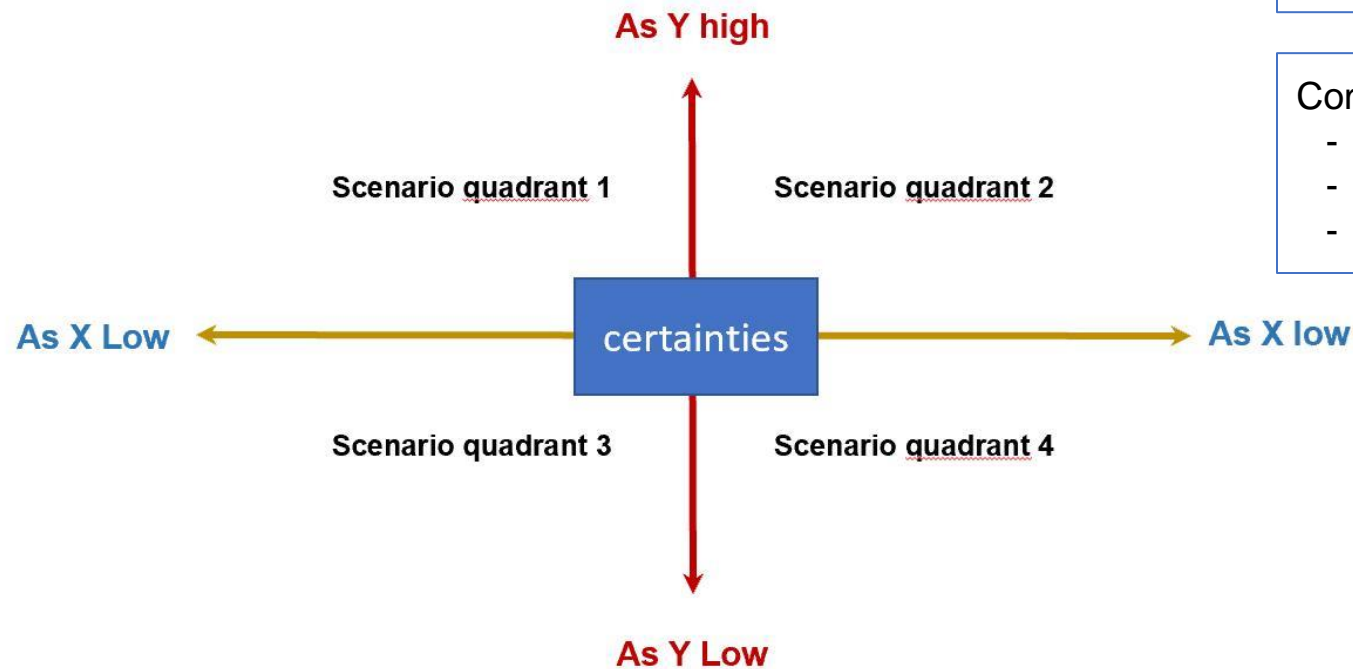
STEP 4 - SCENARIO BUILDING

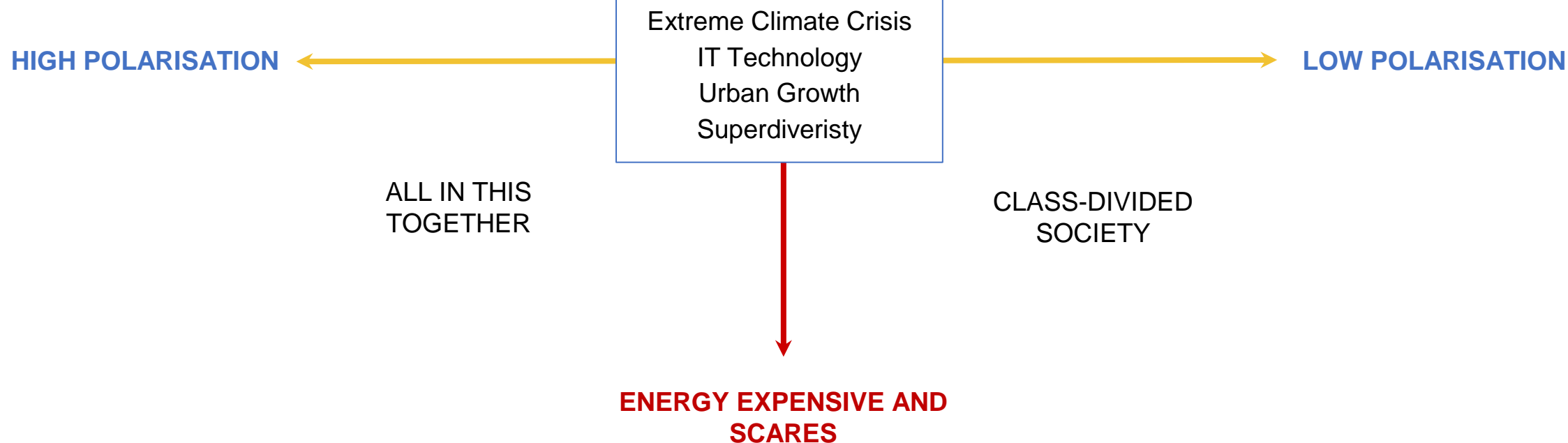
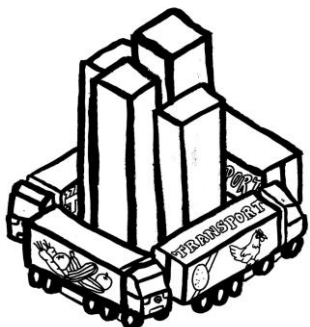
- Collaborative definition of possible scenarios (possible worlds)

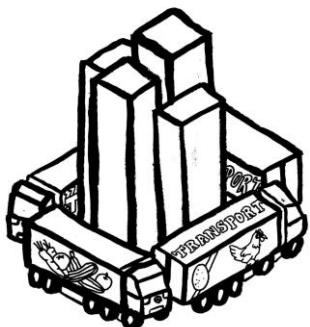
each quadrant defines a possible world
to be explored/described
according to certainties (certain drivers with high impact)
according to critical uncertainties (uncertain - high impact)

Common list of aspects to be described for all quadrants

- production
- consumption
- distribution...







INDIVIDUALISATION LOW

UTOPIA?

FOOD SECURITY HIGH

NETWORK
WORLD

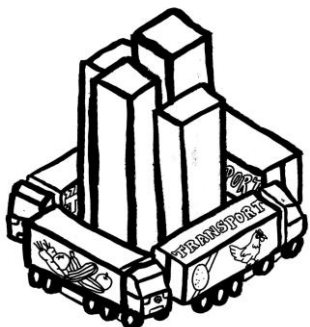
Climate Change
IT Technology
Smaller Families

INDIVIDUALISATION HIGH

STRONG
TOGETHER

EATING TO STAY
ALIVE

FOOD SECURITY LOW



**NO_AMAZON TYPE
PLAYERS IN THE
FOOD SECTOR**

HYPERMARKET
SOCIETY

SEGREGATED FARMING

BIG MOTHER™

Climate Change
Biodiversity Loss

**AMAZON TYPE
DISTRIBUTION**

THE CITY IS A
FARM

ECOTECHNOCRACY

**NATURE INCLUSIVE
FARMING**

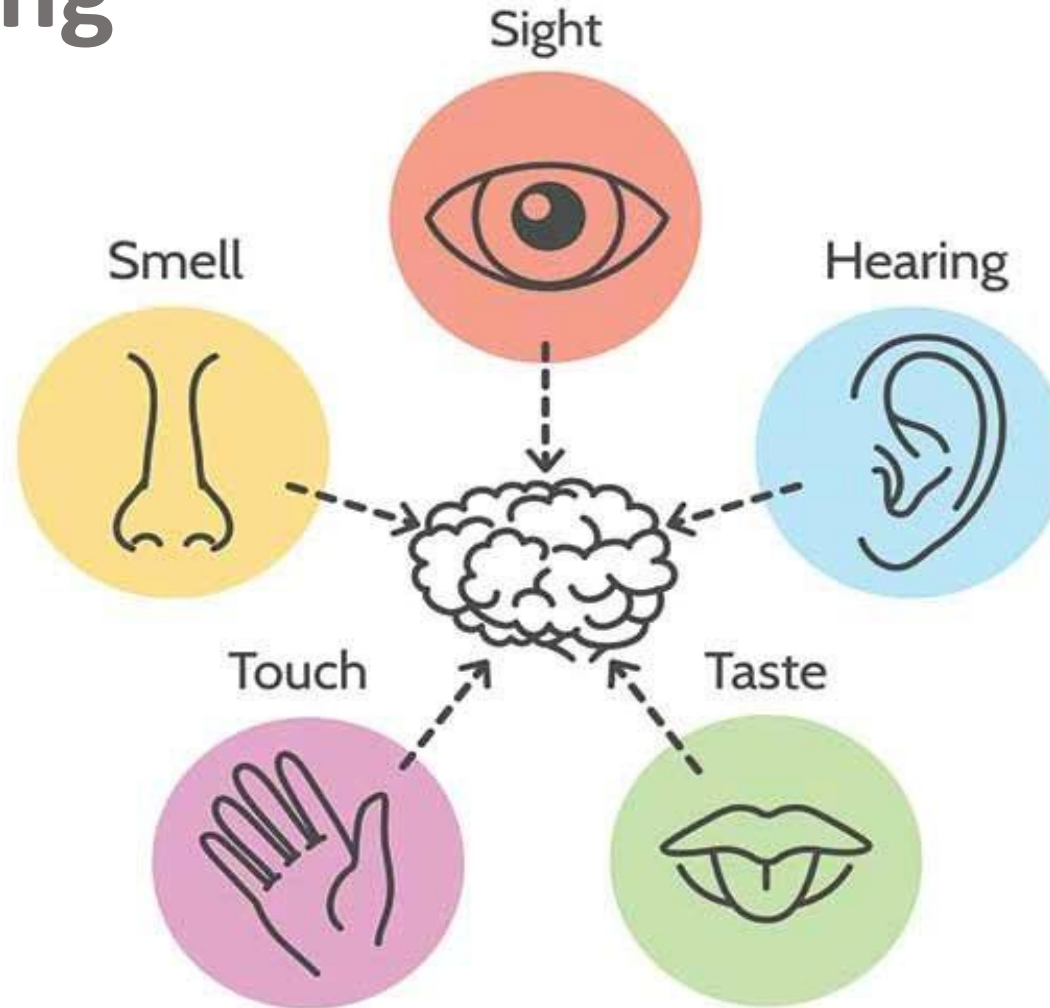
Prototyping

prototype is the early physical representation of your idea that allows people to test and explore your idea's spatial, functional and social feasibility

Goals

- prove the value of your idea
- get feedback
- catch potential failures
- learn from failures
- integrate lessons into design
- evolve ideas quickly

Prototyping



perceived through
the senses

tangible or
concrete

can involve bodily
contact or activity



What is the difference between the two prototypes?
What is common in the two?

Portland, Oregon, USA
<https://bikeportland.org/2016/02/11/a-closer-look-at-the-better-broadway-pop-up-protected-bikeway-174752>

mind maps

games

Performative
prototypes (role
play)



AR/VR
experience

storyboards,
comic books

modifiable digital
models (streetmix or
Minecraft)

flow charts

drawings (section
drawings, floor plan)

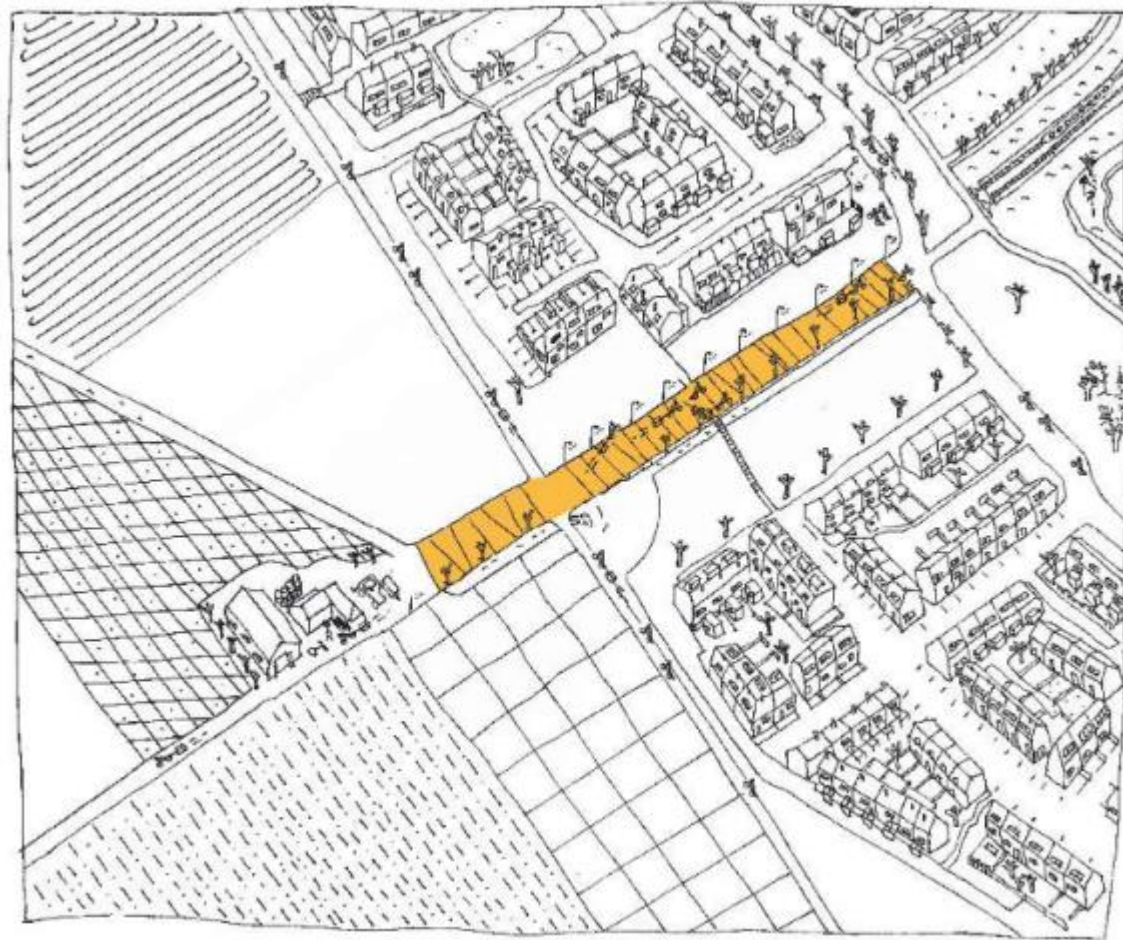
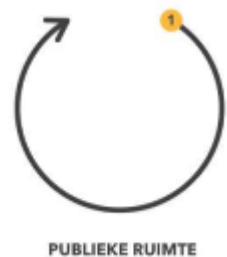
analogue
models

ppt presentation

Examples of prototypes



A prototype could look like a design, but not be detailed



The transition between city and rural area is activated by creating Foodgates on specific sites.

Public spaces connecting producers, processors and consumers.

lecture Bram Vandemoortel of the Architecture Workroom Brussels, Open Space Platform. May 16, 2024

Testing and concluding

The prototypes are tested by actors, users, stakeholders who give feedback

You can understand better the actors. The prototypes should not be a draft design, but a concept for a focused interaction with users

Do not reduce your “testing” work to asking whether or not people like your solution. Instead, continue to ask “Why?”, and focus on what you can learn about the person and the problem as well as your potential solutions.

Testing methods

- a. When you cannot interact with the local community, you may use personas who do a role play while testing
- b. The prototype could also be a game where participants can explore if the proposal fulfills their needs, answers to their desires.
- c. If it is a 1:1 model, or a scale model participants may also experience how it works.



Example of a persona

Customer persona - Tourist



Information

- Ahmet
- 32 years old
- Designer

Need

- interested in exploring the local culture, historical sites, and landmarks in addition to enjoying the coastal attractions.

Positive trends

- Cultural Diversity
- Access to Nature
- Local Design Trends

Hope

- Inspiration and Creativity
- Cultural and Artistic Exploration
- Networking and Collaboration
- Sustainable Design Inspiration

Opportunities

- Cultural Exploration
- Relaxation and Rejuvenation
- Networking

Negative trends

- Rising Sea Levels and Climate Change
- Environmental Degradation
- Lack of Infrastructure

Headache

- Distractions and Balancing Work and Leisure
- Limited Workspace Availability
- Client Expectations and Communication

Fear

- Health and Well-being
- Cultural and Language Barriers
- Security and Safety Concerns

AESOP4Food Intensive Course- Montpellier - July 4 - 13, 2024

| 05.07 | 06.07 | 07.07 | 08.07 | 09.07 | 10.07 | 11.07 | 12.07 |
|--|---|--|--|---|--|--|---|
| Friday | Saturday | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday |
| Design Thinking Theme Empathising & Exploring | Design Thinking Theme Empathising & Exploring | Design Thinking Theme Empathising & Exploring | Design Thinking Theme Define challenges & goals | Design Thinking Theme Ideation: Vision&Scenario , start Prototyping | Design Thinking Theme Empathising & Exploring | Design Thinking Theme Prototyping | Design Thinking Theme Testing and concluding |
| from 8:00 coffee/tea/vienn | | | from 8:00 coffee/tea/vienn | from 8:00 coffee/tea/vienn | from 8:00 coffee/tea/vienn | from 8:00 coffee/tea/vienn | from 8:00 coffee/tea/vienn |
| 09:00 - 12:30 | 09:00 - 12:30 | 10:00 - 12:00 | 09:00 - 12:30 | 09:00 - 12:30 | 09:00 - 12:30 | 09:30 - 12:30 | 09:00 - 12:30 |
| ice Breaking, introductions. | Exploratory walk in the Agriparc des Bouisses mapping | city tour Montpellier starting at 10h00 until 12h00 | Formation of groups, short intro on Design Thinking process, Organised work with plenary flash presentations of 3 minutes of the progress. | Clara Zamour « The Agro- Urban areas in the the metropolose of France and Europe Working groups continue with Ideating | introduction and study trip agriparks around Montpellier | Working groups prototyping session 11h30 Justine Labarre (Montpellier Métropole) - Food environments: the Montpellier case | Final presentations of the working groups (in different formats : mapping, etc.) With Pierre Janin, élu.e.s de la ville et de la métropole, services techniques, etc. - Final wrap up |
| Lunch | Lunch | Self organised lunch | Lunch at canteen | Lunch at anteen | lunch on the road | Lunch at canteen | Good bye lunch |
| Introductions at the Hotel de Ville | intro Suzie Bernard / Jeroen de Vries | 14:00 - 17:00 study trip to the coastal landsdcape of Montpellier | working groups continue Organised work with plenary flash presentations of 3 minutes of the progress. | Self organised work and flash presenations of 3 minutes on the progress | Study trip continues | After lunch presenations of 10 minutes on the prototypes with feedback by all participants Self organised work, preparation of presentations and documentations | short evaluation & Free afternoon |
| Welcoming dinner @ La Panacee | 17:00 Free evening | 17:00 Free evening | 17:00 Free evening | 17:00 Free evening | 17:00 Free evening | 17:30 Free evening | Free evening |
| Outcome of the day Team building, understanding of the policy context, initial landscape system knowledge of the study area, first hypothesises | Outcome of the day an understanding of the landscape of the agripark, needs and ideas of the actors, and the concept of agriparks. Collection of the main challenges and first ideas | Outcome of the day a deeper understanding of the relation with the city and the coastal area | Outcome of the day for each theme a set of goals and first ideas | Outcome of the day Vision for the theme of the working group with scenario, first concept of prototype | Outcome of the day a deeper understanding of the position/function of Bouisses in the system of agriparks | Outcome of the day Teams know what to produce for the final presentation and have started producing outputs. | Outcome of the day , dissemination of AESOP4Food Living Lab Montpelliers, collection of documentation materials. public presentation and post- evaluation |
| Methods <i>Ice Breaking, lectures, discussion, brainstorm</i> | Methods <i>Exploratory walk, transect walk, landscape mapping, discussion, brainstorm</i> | Methods <i>Exploratory walk, deep immersion in the landscape and interaction with locals</i> | Methods <i>Nominal Group Technique, Power mapping, Brainstorming</i> | Methods <i>Selection of ideation methods: illustrated concepts with icons, images, sketches, mock-</i> | Methods <i>Lecture - Study trip - Landscape System Mapping</i> | Methods <i>Creating prototypes that can be experienced, feedback by post its from each participant</i> | Methods <i>Presentations, discussions, round table, flash light</i> |